

MULTI-SERVICE CENTER

① Since its opening in March of 1999, the Multi-Service Center (MSC) has functioned as the main entry point into the Long Beach Continuum of Care system. The MSC is a unique facility which co-locates social service agencies in order to provide **integrated, centralized assessment and comprehensive services** for at risk and homeless individuals and families in one location. These services include **basic services, such as showers, mail, street outreach and prevention services, case management, crisis counseling, educational assurances, life skills training, employment assistance, financial literacy classes, expungement workshops, fair housing workshops, housing placement, health screenings, HIV/AIDs related services, substance abuse and mental health treatment referrals, veterans services, mainstream benefits and referrals to other community resources.** The MSC mission is to provide comprehensive supportive services to promote progress towards permanent housing, self-sufficiency, by creating a community where health, safety, and well-being are established.

1301 W. 12th St.
Long Beach, CA 90813
(562) 570-4500
Bus #s 45, 191, 192

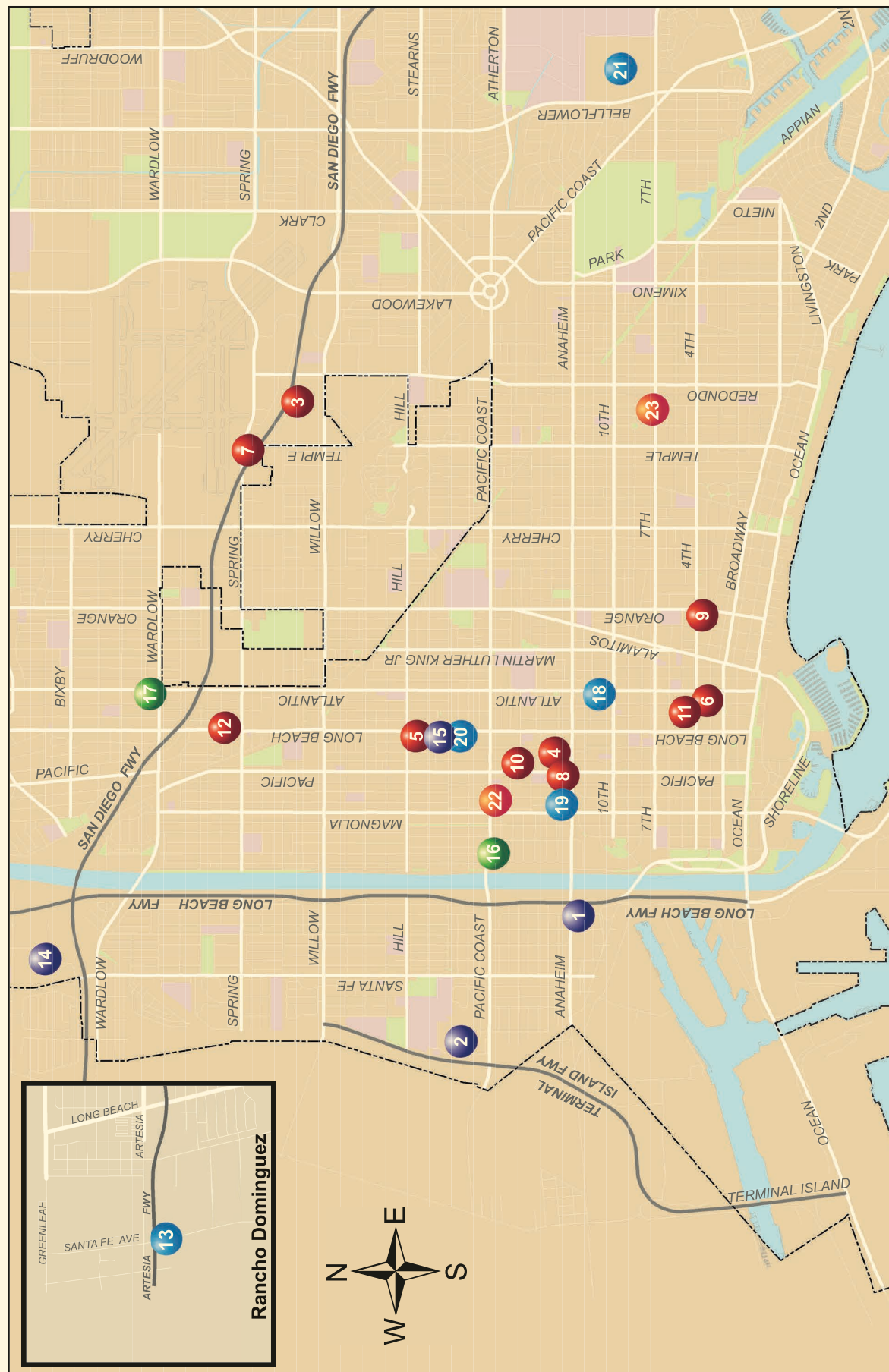
Hours: MON, TUE, WED & FRI 8:30 AM–4:00 PM
THURS 8:30 AM–2:00 PM

VILLAGES AT CABRILLO

② The Villages at Cabrillo is a residential community established to break the cycle of homelessness. A former naval housing campus serving the local Long Beach ship yards, the Villages at Cabrillo has been transformed from a military housing site into a vibrant supportive housing community. As steward of the campus since its inception in 1997, Century Villages at Cabrillo, a 501(c)3 affiliate of Century Housing, is the community development organization that owns, develops, and manages this unique 27 acre campus. Today, the Villages at Cabrillo is home to more than 1,200 residents, including veterans, families and children, and features a collaboration with close to 20 non-profit and government agencies that collectively provide residents with **safe, affordable housing and access to the skills, tools, and services needed to establish self-sufficiency. On-site supportive services include childcare, medical center, veteran services, substance abuse rehabilitative services, adult skill building classes, emergency shelter, transitional and permanent housing.**

2001 River Ave.
Long Beach, CA 90810
Phone: (562) 200-7300
Near PCH & Technology Place: Bus # 171, 191, 192

Hours: MON–FRI 8:00 AM–5:00 PM



Rev. 9/2015

Department of Health and
Human Services
Homeless Services Division
Direct Services
(562) 570-4500
Street Outreach Hotline
562-570-4550



This pocket guide is a list of agencies that offer services to individuals and families in the Long Beach area. This is not intended to be a complete list of resources in Long Beach. The agencies listed should not be interpreted as a recommendation or an endorsement by the City of Long Beach. This Directory was prepared with the assistance of the Long Beach Continuum of Care and the City of Long Beach—Department of Health and Human Services. This information is available in an alternative format by request at (562) 570-4176.

Pocket Guide Resource Directory

Help & Emergency Hotlines

Alcoholics Anonymous	(562) 989-7697
Adult Protective Services	(888) 202-4248
Child Abuse Hotline	(800) 540-4000
Department of Child & Family Services	(562) 497-3500
Domestic Violence—National	(800) 799-7233
Domestic Violence—Interval House	(562) 594-4555
Fair Housing Foundation	(562) 989-1206
Older Adult/Senior Abuse	(800) 992-1660
Emergency Cold Weather Service	(800) 548-6047
Legal Aid Foundation	(562) 435-3501
LA County Mental Health Access	(800) 854-7771
Pacific Gateway Workforce Investment Network	(562) 570-3700
211 Los Angeles County	(800) 339-6993
211 Orange County	(888) 600-4357
National Sexual Assault Hotline	(800) 656-4673
Trevor Project: Suicide Prevention for LGBT	(866) 488-7386
Suicide Hotline	(800) 784-2433
Long Term Care Ombudsman	(800) 334-9473

EMERGENCY & SOCIAL SERVICES

- ③ American Red Cross**
3150 E. 29th St.
Long Beach, CA 90806
Phone: (562) 595-6341 (800) 448-3543
redcross.org/ca/long-beach
Bus # 111, 131

Hours: MON–FRI 8:30 AM–4:30 PM
Provides emergency needs that may include: food, clothing, shelter for victims of disaster, referral services.

- ④ Catholic Charities**
123 E. 14th St.
Long Beach, CA 90813
Phone: (562) 591-1351
catholiccharitiesla.org
Bus # 45, 191, 192

Hours: MON–FRI 9:00 AM–12:00 PM
1:30 PM–3:30 PM

Food stamps eligibility worker on-site: THURS 1:30–3:30 PM. Utility assistance, food, clothing and transportation. Food Bank: Every last Thursday of the month: 9:30 AM–12:00 PM and 1:30 PM–3:00 PM.

- ⑤ Centro Shalom**
2131 Long Beach Blvd.
Long Beach, CA 90806
Phone: (562) 591-2214
centroshalom.org
Bus # 51, 172

Hours: MON–FRI 10:00 AM–4:00 PM
Emergency food, clothing, legal assistance including counseling for landlord/tenant eviction defense, family law and immigration services.

- ⑥ Christian Outreach In Action**
515 E. 3rd St.
Long Beach, CA 90803
Phone: (562) 432-1440
coalongbeach.org
3rd & Linden: Bus # 191, 192

Office Hours: MON–FRI 9:00 AM–4:00 PM
Clothing: FRI 9:00 AM–2:00 PM
Food Bank: TUES & THURS 9:00 AM–12:00 PM
Breakfast: MON–FRI 7:00 AM–8:00 AM
Dinner: MON–FRI 4:30 PM–5:30 PM

- ⑦ Disabled Resources Center**
2750 E. Spring St., Suite 100
Long Beach, CA 90806
Phone: (562) 427-1000
Deaf Services: TTY (562) 427-1366
drcinc.org
Spring St. & Temple: Bus # 131

Hours: MON–FRI 8:00 AM–12:00 PM
1:00 PM–5:00 PM

Serving people with physical, mental and developmental disabilities. Screening & referrals for emergency services, food, limited transportation, benefits counseling/advocacy.

EMERGENCY & SOCIAL SERVICES

- ⑧ Long Beach Rescue Mission Lydia House/Samaritan House**
1335 Pacific Ave.
Long Beach, CA 90813
Phone: (562) 591-1292
lbrm.org
Pacific Ave. & Anaheim St.: Bus # 45, 191, 192

Hours: 24 hours
Short- and long-term shelter, meals, clothing, substance abuse rehabilitation

- ⑨ Long Beach Senior Center**
1150 E. 4th St.
Long Beach, CA 90802
Phone: (562) 570-3500
longbeach.gov/park/park-and-facilities/
directory/long-beach-senior-center
Bus # 72, 151

Hours: MON–FRI 8:00 AM–4:30 PM
SAT 10:00 AM–4:00 PM

For ages 50 and older. Information & referral to emergency food, clothing, apartment list available, job & transportation assistance.

- ⑩ Lutheran Social Services Community Care Long Beach**
1611 Pine Ave.
Long Beach, CA 90813
Phone: (562) 599-1321
lsscommunitycare.org
Pine Ave & PCH: Bus # 51, 172, 181

Intake Hours: MON–THURS 10:00 AM–2:00 PM
Office Hours: MON–THURS 8:00 AM–4:00 PM
Emergency food, clothing, transportation, baby items, hygiene items, referral services, educational classes, health workshops, family services, and employment.

- ⑪ Mental Health America—The Village**
456 Elm Ave., Lower Level
Long Beach, CA 90802
Phone: (562) 437-6717
mhala.org
mhavillage.squarespace.com
5th St. & Elm: Bus # 1, 46, 51, 191, 192

Hours: MON, TUE, THURS, FRI 7:30 AM–12:30 PM
WED 10:00 AM–1:00 PM

Providing case management services, showers, clothing, money management, benefits advocacy, linkage to psychiatric treatment and residential placement for people with mental health issues.

EMERGENCY & SOCIAL SERVICES

- ⑫ The Salvation Army Family Service**
3092 Long Beach Blvd.
Long Beach, CA 90807
Phone: (562) 426-7637 / TUE–THURS
salvationarmylbc.org/contact-us
Bus # 51, 181, 182

Hours: 8:30 AM–11:30 AM
Homeless Individuals: TUES 8:30 AM–11:30 AM
Families: WED–THURS 8:30 AM–11:30 AM
Emergency food, clothing, transportation; homeless assistance.

PUBLIC AGENCIES

- ⑬ Department of Public Social Services—LA County**
17600 Santa Fe Ave., Suite A
Rancho Dominguez, CA 90021
Phone: (310) 761-2000
dpssbenefits.lacounty.gov/ybn/index.html
Bus # 191, 192

Hours: MON–FRI 8:00 AM–5:00 PM

- ⑭ Long Beach Unified School District**
1515 Hughes Way
Long Beach, CA 90810
(562) 997-8000
lbschools.net

Hours: MON–FRI 8:00 AM–4:30 PM

- ⑮ Social Security Administration**
2005 Long Beach Blvd
Long Beach, CA 90806
(800) 772-1213
ssa.gov
Bus # 51, 172

Hours: MON, TUE, THURS, FRI 9:00 AM–4:00 PM
WED 9:00 AM–12:00 PM

EMPLOYMENT SERVICES

- ⑯ Goodwill, Serving the People of Southern LA County**
800 W. Pacific Coast Highway
Long Beach, CA 90806
Phone: (562) 435-3411
Deaf Services: TTY (562) 590-8588
thinkgood.org
Bus # 1, 172, 173, 181

Hours: MON–FRI 8:00 AM–4:30 PM
Vocational education, and work training programs.

- ⑰ Long Beach Career Transition Center**
3447 Atlantic Ave.
Long Beach, CA 90807
Phone: (562) 570-3700
pacific-gateway.org
Bus # 51, 101

Hours: MON–FRI 8:00 AM–5:00 PM
Training & employment services for laid-off or long-term unemployed persons.

MEDICAL AND MENTAL HEALTH SERVICES

- ⑱ C.A.R.E.—St. Mary Medical Center**
1045 Atlantic Ave., #1016
Long Beach, CA 90813
Phone: (562) 624-4900
careprogram.org
Bus # 61

Hours: MON–FRI 8:30 AM–4:30 PM
Full service HIV/AIDS medical & dental clinic, mental health, treatment advocacy.

- ⑲ Long Beach Comprehensive Health Center—LA County**
1333 Chestnut Ave.
Long Beach, CA 90813
Phone: (562) 599-8787
dhs.lacounty.gov/wps/portal/dhs/LongBeach
Bus # 45, 191, 192

Hours: MON–FRI 7:30 AM–7:30 PM
SAT 7:30 AM–4:30 PM
Walk-in Clinic: 7:30 AM–3:30 PM

- ⑳ Long Beach Mental Health—LA County**
1975 Long Beach Blvd.
Long Beach, CA 90806
Phone: (562) 599-9280
dmh.lacounty.gov
Bus # 1, 51, 61, 172, 173

Hours: MON–FRI 8:00 AM–5:00 PM

- ㉑ VA Healthcare System**
5901 E. 7th St.
Long Beach, CA 90822
Phone: (562) 826-8000
www.longbeach.va.gov
Bus # 91, 93, 94, 121, 171

Hours: 24 hours
Medical and psychiatric care including substance abuse treatment for eligible veterans. Homeless outreach and linkage to VASH (Section 8 for veterans).

SUBSTANCE ABUSE SERVICES

- ㉒ Redgate Memorial Recovery Center**
1775 Chestnut Ave.
Long Beach CA 90813
Phone: (562) 599-8444
www.BHS-INC.org
Bus # 1, 172, 173, 182

Hours: MON–FRI 8:00 AM–5:00 PM
7–14 day medical detox, 90 day–6 months rehab drug and alcohol recovery services.

- ㉓ Safe Refuge (Formerly Substance Abuse Foundation)**
3125 E. 7th St.
Long Beach, CA 90804
Phone: (562) 987-5722
asaferefuge.org
Bus # 91-94

Hours: MON–FRI 7:00 AM–5:00 PM
Outpatient, residential drug/alcohol treatment; residential/transitional housing for HIV+ individuals.